

The Public Records (Scotland) Act 2011

Lanarkshire Valuation Joint Board

Progress Update Review (PUR) Report by the PRSA Assessment Team

02 April 2024

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1. Public Records (Scotland) Act 2011

The Public Records (Scotland) Act 2011 (the Act) received Royal Assent on 20 April 2011. It is the first new public records legislation in Scotland since 1937 and came into force on 1 January 2013. Its primary aim is to promote efficient and accountable record keeping by named Scottish public authorities.

The Act has its origins in *The Historical Abuse Systemic Review: Residential Schools and Children's Homes in Scotland 1950-1995* (The Shaw Report) published in 2007. The Shaw Report recorded how its investigations were hampered by poor recordkeeping and found that thousands of records had been created, but were then lost due to an inadequate legislative framework and poor records management. Crucially, it demonstrated how former residents of children's homes were denied access to information about their formative years. The Shaw Report demonstrated that management of records in all formats (paper and electronic) is not just a bureaucratic process, but central to good governance and should not be ignored. A follow-up review of public records legislation by the Keeper of the Records of Scotland (the Keeper) found further evidence of poor records management across the public sector. This resulted in the passage of the Act by the Scottish Parliament in March 2011.

The Act requires a named authority to prepare and implement a records management plan (RMP) which must set out proper arrangements for the management of its records. A plan must clearly describe the way the authority cares for the records that it creates, in any format, whilst carrying out its business activities. The RMP must be agreed with the Keeper and regularly reviewed.

2. Progress Update Review (PUR) Mechanism

Under section 5(1) & (2) of the Act the Keeper may only require a review of an authority's agreed RMP to be undertaken not earlier than five years after the date on which the authority's RMP was last agreed. Regardless of whether an authority has successfully achieved its goals identified in its RMP or continues to work towards them, the minimum period of five years before the Keeper can require a review of a RMP does not allow for continuous progress to be captured and recognised.

The success of the Act to date is attributable to a large degree to meaningful communication between the Keeper, the Assessment Team, and named public authorities. Consultation with Key Contacts has highlighted the desirability of a mechanism to facilitate regular, constructive dialogue between stakeholders and the Assessment Team. Many authorities have themselves recognised that such regular communication is necessary to keep their agreed plans up to date following inevitable organisational change. Following meetings between authorities and the Assessment Team, a reporting mechanism through which progress and local initiatives can be acknowledged and reviewed by the Assessment Team was proposed. Key Contacts have expressed the hope that through submission of regular updates, the momentum generated by the Act can continue to be sustained at all levels within authorities.

The PUR self-assessment review mechanism was developed in collaboration with stakeholders and was formally announced in the Keeper's Annual Report published on 12 August 2016. The completion of the PUR process enables authorities to be credited for the progress they are effecting and to receive constructive advice concerning on-going developments. Engaging with this mechanism will not only maintain the spirit of the Act by encouraging senior management to recognise the need for good records management practices, but will also help authorities comply with their statutory obligation under section 5(1)(a) of the Act to keep their RMP under review.

3. Executive Summary

This Report sets out the findings of the Public Records (Scotland) Act 2011 (the Act) Assessment Team's consideration of the Progress Update template submitted for Lanarkshire Valuation Joint Board. The outcome of the assessment and relevant feedback can be found under sections 6 – 8.

4. Authority Background

The Lanarkshire Valuation Joint Board was established as part of the 1996 reorganisation of local government in terms of The Valuation Joint Boards (Scotland) Order 1995 and is vested with the functions of the valuation authorities of North and South Lanarkshire Councils. With the agreement of the two Councils, the Board also has responsibility for the Electoral Registration function for Lanarkshire. The Board comprises of 16 members who are appointed by the constituent Councils with each Council nominating 8 members.

<http://www.lanarkshire-vjb.gov.uk/lvjb/site/index.php>

5. Assessment Process

A PUR submission is evaluated by the Act's Assessment Team. The self-assessment process invites authorities to complete a template and send it to the Assessment Team one year after the date of agreement of its RMP and every year thereafter. The self-assessment template highlights where an authority's plan achieved agreement on an improvement basis and invites updates under those 'Amber' elements. However, it also provides an opportunity for authorities not simply to report on progress against improvements, but to comment on any new initiatives, highlight innovations, or record changes to existing arrangements under those elements that had attracted an initial 'Green' score in their original RMP submission.

The assessment report considers statements made by an authority under the elements of its agreed Plan that included improvement models. It reflects any changes and/or progress made towards achieving full compliance in those areas where agreement under improvement was made in the Keeper's Assessment Report of their RMP. The PUR assessment report also considers statements of further progress made in elements already compliant under the Act.

Engagement with the PUR mechanism for assessment cannot alter the Keeper's Assessment Report of an authority's agreed RMP or any RAG assessment within it. Instead the PUR Final Report records the Assessment Team's evaluation of the submission and its opinion on the progress being made by the authority since agreeing its RMP. The team's assessment provides an informal indication of what marking an authority could expect should it submit a revised RMP to the Keeper under the Act, although such assessment is made without prejudice to the Keeper's right to adopt a different marking at that stage.

Key:

G	The Assessment Team agrees this element of an authority's plan.	A	The Assessment Team agrees this element of an authority's progress update submission as an 'improvement model'. This means that they are convinced of the authority's commitment to closing a gap in provision. They will request that they are updated as work on this element progresses.	R	There is a serious gap in provision for this element with no clear explanation of how this will be addressed. The Assessment Team may choose to notify the Keeper on this basis.
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6. Progress Update Review (PUR) Template: Lanarkshire Valuation Joint Board

Element	Status of elements under agreed Plan 09AUG16	Progress review status 31JAN23	Progress review status 02APR24	Keeper's Report Comments on Authority's Plan 09AUG16 https://www.nrscotland.gov.uk/files/re-cord-keeping/public-records-act/keepers-assessment-report-lanarkshire-valuation-joint-board.pdf	Self-assessment Update 20SEP22	Progress Review Comment 31JAN23	Self-assessment Update as submitted by the Authority since 31JAN23	Progress Review Comment 02APR24
1. Senior Officer	G	G	G	Update required on any change.	It can be confirmed that the person who accepts the overall responsibility for the Records Management Plan (RMP) should be the Assessor & ERO, Gary Bennett.	Thank you for this update which has been noted. Update required on any change.	It can be confirmed that the person who accepts the overall responsibility for the Records Management Plan (RMP) should be the Assessor & ERO, Renzo Pacitti.	Thank you for letting the Assessment Team know that Renzo Pacitti is now the appointed Assessor and Electoral Registration Officer. We have noted this update.
2. Records Manager	G	G	G	The Board have submitted a signed commitment from the Assessor that resources and training will be provided to the 'Records Manager'. The Keeper would be pleased to receive updates concerning the provision of these resources.	Since the last progress review Mr. Neason the named 'Records Manager' has retired and been replaced by Mrs. Maxwell. Following Mrs. Maxwell's appointment it is	Thank you for this update regarding the authority's new records manager which has been noted. For comments on records management training, see Element 12.	Since the last progress review, the named Records Manager has completed the Introduction to Records Management 1 online course.	Thank you for confirming that the Key Contact for Lanarkshire VJB has not changed. Update required on any future change. For comments on competencies,

					confirmed that as the new 'Records Manager', Mrs Maxwell will be enrolled on the Records Management 1 training course.	An update is required on any change.		please see Element 12.
3. Policy	G	G	G	Update required on any change.	No change.	Update required on any future change.	No change.	Update required on any future change.
4. Business Classification	G	G	G	The Keeper would be interested to hear about the on-going project to scan paper documents into the electronic systems.	Scanning of those non-domestic documents previously classified as 'over-sized' has also been completed.	Thank you for this positive update on the final completion of scanning project. The Assessment Team also trusts that the LVJB Business Classification Scheme is being kept up to date. Update required on any change.	No change.	Update required on any future change.
5. Retention Schedule	G	G	G	Update required on any change.	Three retention schedules covering ERO, Council Tax and the Non-domestic were considered and as an outcome the ERO and Non-domestic schedules were	Thank you for this update on retention schedule review. Update required on any change.	No changes.	Update required on any future change.

					updated with regards to the retention of general correspondence.			
6. Destruction Arrangements	G	G	G	Update required on any change.	No change.	Update required on any future change.	No changes.	Update required on any future change.
7. Archiving and Transfer	A	A	A	<p>The Board have committed to pursuing a formal 'archiving agreement in the form of a memorandum of understanding to ensure the transfer and preservation of any future records of enduring value'. The Keeper requires that this is forwarded to him when concluded.</p> <p>The Keeper agrees that Lanarkshire Valuation Joint Board has identified a suitable archive for the permanent preservation of historically significant records. He agrees that transfer arrangements have been put in place under 'improvement model' terms. This means that the authority has identified a gap in provision, in this case a lack of a formal archiving agreement, but the Keeper is satisfied that steps are being put in place to close that gap. The Keeper's agreement is conditional on a formal agreement being</p>	It remains the aim of the South Lanarkshire Council Archivist to provide a facility to digitally archive records of an enduring value. However, as yet, this is not in place.	<p>The Assessment Team acknowledges that LVJB continue to liaise with the South Lanarkshire Council Archivist while scoping work for a digital archive facility is ongoing. The Assessment Team notes this has been ongoing since for a number of years, so it is hoped that progress will be made shortly, or alternative arrangements made.</p> <p>This element remains at Amber. We hope to hear of progress in this</p>	It remains the aim of the South Lanarkshire Council Archivist to provide a facility to digitally archive records of an enduring value. However, as yet, this is not in place.	<p>Section 1(2)(b)(iii) of the Act specifically requires a RMP to make provision about the archiving and destruction, or other disposal, of an authority's public records. Records that have enduring value are permanently retained, and made accessible.</p> <p>The Assessment Team appreciates this acknowledgement of digital archiving arrangements which are not yet available.</p>

				concluded between the Board and the Council and his receiving a copy of that agreement.		element in the next PUR.		This Element remains at Amber, but as it has been almost eight years since Element 7 was Agreed on an improvement model basis, the Team would encourage LVJB to take steps to address the agreed actions as soon as possible in order to manage the risk of unintended loss.
8. Information Security	G	G	G	Update required on any change.	No change.	Update required on any future change.	No change.	Update required on any future change.
9. Data Protection	G	G	G	Update required on any change.	No change.	Update required on any future change.	No change.	Update required on any future change.
10. Business Continuity and Vital Records	G	G	G	Update required on any change.	LVJB's Business Continuity Plan continues to be updated annually, the last full update being March 2022. The Business Continuity Plan, 'the Plan' was updated to reflect,	The Assessment Team is grateful for this update, and happy to hear that the BCP is continuing to be reviewed on an annual basis. This ensures that the Plan is fit for purpose should the need arise.	LVJB's Business Continuity Plan continues to be updated annually, the last full update being October 2023 The Business Continuity Plan, 'the Plan' was	Thank you for confirming that the Business Continuity Plan continues to be updated as scheduled. This will help LVJB remain prepared in the face of any unexpected events.

					changes to senior personnel, number of staff and to reflect the content of the risk register that had been updated in a number of areas.	Update required on any change.	updated to reflect, changes to senior personnel, number of staff and to reflect the content of the risk register that had been updated in a number of areas.	
11. Audit Trail	A	G	G	<p>The Board recognises that it does not yet have comprehensive procedures in place in relation to audit trails covering all transactions undertaken. There is for example no audit trail in place to monitor the movement and changes to the content of Domestic and Non-Domestic paper property records. As the Scanning Project is in its final stages and all property records will shortly be in an electronic format it was considered this is not necessary. The Keeper asks that be kept up-to-date on the progress of this project.</p> <p>The Keeper agrees this element of Lanarkshire Valuation Joint Board's Plan under 'improvement model' terms. This means that the authority has identified a gap in provision (paper property records are not sufficiently tracked) and the Keeper acknowledges that the</p>	No change.	Update required on any future change.	LVJB has now completed the scanning of both non-domestic and domestic properties. Going forward all new subject records are created and stored electronically. Any changes to an existing subject (other than at a revaluation) requires the creation of a new electronic document. This ensures that there is a clear audit trail of any changes made to the Valuation Roll	Thank you for sharing this update on how LVJB ensures a clear audit trail is maintained for both the Valuation Roll and the Valuation list. It is great to hear that the scanning project has now been completed.

				authority has procedures in place to close that gap. His agreement is conditional on his being updated as the scanning project progresses.			and the Valuation list.	
12. Competency Framework	A	A	G	<p>The Board acknowledges that the nominated records manager lacks a number of the core competencies required to carry out their role and responsibilities. The Board has notified the Keeper that the records manager will be provided with the required training as part of a personal development programme. The Keeper welcomes this commitment and would like to receive updates on the work being done in this area. The Keeper would also be pleased to have sight of the Board's induction procedures.</p> <p>The Plan also states that the records manager will identify and procure information governance training for appropriate staff. The Keeper asks that he be informed of developments in staff training.</p> <p>The Keeper agrees this element of the Board's Plan on 'improvement model' terms. This means that the authority has correctly identified a gap in provision (the records manager has specific records</p>	Under Element 2, it was reported that Mr Neason has now retired, and Mrs Maxwell has taken over as the Records Manager.	<p>Thank you for confirming that Mrs Maxwell, Assistant Assessor, will be acting as LVJB records manager. It is also good to hear she is due to receive relevant training.</p> <p>This Element was given Amber status in 2016. As the situation is currently comparable (the records manager has specific records management training needs and has committed to closing that gap), this Element has been given an Amber status. It is fully expected that, upon completion of relevant training by the records</p>	<p>As confirmed at Element 2, the Records Manager has completed relevant training by way of: Introduction to Records Management 1 - online course.</p> <p>Regarding other information governance training: the Records Manager has successfully completed the GDPR Practitioner Certificate (4-day online course).</p> <p>The Administration Manager for LVJB has recently attended both the Practitioner</p>	<p>As also reported under Element 2, thank you for confirming that the named Records Manager has successfully completed an online introductory course on Records Management. We would also like to congratulate her for completing a GDPR Practitioner Certificate.</p> <p>It is also great to hear that staff beyond the responsible records manager has completed training in records management, including FOISA and GDPR.</p> <p>This PUR Element has been turned</p>

				management training needs) and has committed to closing that gap. This agreement is conditional on him being kept appraised on progress in this area. The Keeper agrees that the Board considers information governance training for appropriate staff.		manager, this Element will return to Green. The Assessment Team would also welcome an update on information governance training for other appropriate staff. The Assessment Team look forward to being updated on this Element in subsequent PURs.	Certificate in Scottish Freedom of Information and the GDPR Practitioner Certificate Training.	Green to indicate that progress has been made in terms of records management competencies within LVJB. If this was a formal resubmission, it is likely this Element would receive a Green status upon receipt of appropriate evidence. Update required on any future change.
13. Assessment and Review	G	G	G	The Board have committed to regular reviews of their Plan, with the first scheduled review to take place in October 2016. Such reviews are the responsibility of the Management Team. Supporting policies such as the Retention Schedules and the Records Management Policy shall similarly be reviewed at regular intervals. The Keeper commends these initiatives and requests that he be kept informed of their findings and be sent any new or revised documents following these self-assessments.	Element 5 details that our three retention schedules in have recently been reviewed by the management team and updated as appropriate. Element 10 details that LVJB's Business Continuity Plan continues to be updated annually. The last full update was March 2022 with	Thank you for this update. It is positive to hear that the RMP-adjacent policies, schedules and plans are being kept up to date through regular review. The Team also acknowledges that the Records Management plan is being reviewed at regular intervals.	Element 5 details that our three retention schedules have recently been reviewed by the management team and updated as appropriate. Element 10 details that LVJB's Business Continuity Plan continues to be updated annually.	Thank you for these update which regard to retention schedule review and update, and BCS review and update. It is reassuring to hear that the Records Management Plan and any adjacent plans and policies, are being kept up to date and fit for purpose.

				<p>minor changes to names of involved personnel and staffing numbers. The Plan was also updated to reflect the current position of the Risk Register.</p> <p>The Records Management Plan continues to be reviewed, updated and amended as appropriate, the last such being May 2022.</p>		<p>The last update being October 2023 with changes to the names of involved personnel and staffing numbers. The Plan was also updated to reflect the current position of the Risk Register.</p> <p>The Records Management Plan continues to be reviewed, updated and amended as and when appropriate.</p>		
14. Shared Information	G	G	G	Update required on any change.	No change.	Update required on any change.	No change.	Update required on any future change.

7. The Public Records (Scotland) Act Assessment Team's Summary

Version

The progress update submission which has been assessed is the one received by the Assessment Team on 14th November 2023. The progress update was submitted by Christine Maxwell, Assistant Assessor & ERO.

The progress update submission makes it clear that it is a submission for **Lanarkshire Valuation Joint Board**.

The Assessment Team has reviewed Lanarkshire Valuation Joint Board's Progress Update submission and agrees that the proper record management arrangements outlined by the various elements in the authority's plan continue to be properly considered. The Assessment Team commends this authority's efforts to keep its Records Management Plan under review.

General Comments

Lanarkshire Valuation Joint Board continues to take its records management obligations seriously and is working to bring all elements into full compliance.

Section 5(2) of the Public Records (Scotland) Act 2011 provides the Keeper of the Records of Scotland (the Keeper) with authority to revisit an agreed plan only after five years has elapsed since the date of agreement. Section 5(6) allows authorities to revise their agreed plan at any time and resubmit this for the Keeper's agreement. The Act does not require authorities to provide regular updates against progress. The Keeper, however, encourages such updates.

The Keeper cannot change the status of elements formally agreed under a voluntary submission, but he can use such submissions to indicate how he might now regard this status should the authority choose to resubmit its plan under section (5)(6) of the Act.

8. The Public Records (Scotland) Act Assessment Team's Evaluation

Based on the progress update assessment the Assessment Team considers that Lanarkshire Valuation Joint Board continue to take their statutory obligations seriously and are working hard to bring all the elements of their records management arrangements into full compliance with the Act and fulfil the Keeper's expectations.

The Assessment Team recommends authorities consider publishing PUR assessment reports on their websites as an example of continued good practice both within individual authorities and across the sector.

This report follows the Public Records (Scotland) Act Assessment Team's review carried out by

A handwritten signature in blue ink that reads "Iida Saarinen". The signature is written in a cursive, flowing style.

Iida Saarinen
Public Records Officer